**TERMS AND CONDITIONS- RALOC TRAVELS**  
  
Terms and Conditions apply to the use of this website: https://www.raloctravels.com, including the mobile site and smartphone app platforms (iOS, Android, and Windows) published and maintained by Raloc Travels you agree to be legally bound by the terms and conditions. You must not use this website if you disagree with any part of the terms and conditions. If you are accessing our website or making purchases on our website, you will be considered to have read, understood, and agreed to these terms and conditions as well as the privacy policy.

Together with its subsidiaries and other affiliates, Raloc Travels is a business that was incorporated and is now operating under the laws of the nation in which it was formed by the company. You agree to be governed by the terms and conditions listed below, as well as any additional rules and future changes, by accessing or using the Site or the Service on the Site. The terms and conditions of use for each sub-site, webpage, or hyperlink that you access through this site may be unique to that sub-sites, webpage, or website, regardless of whether it is owned by "associate" of the company or not. There may be additional terms and conditions of use listed on the homepage, hyperlink, and sub-sites, link, website. Additional terms and conditions of use that may be specified on such sub-sites, webpages, or hyperlinks may be included in them. Any portion of these Terms and Conditions of Use may be added to, altered, or removed by Raloc Travels at any time and without prior notice. Any modifications to this site's terms or these terms and conditions use to take effect immediately upon posting. You must periodically check the "Terms & Conditions" link to be informed of any updates the "Site" may make.

You accept these terms and conditions in order to use the service.

As a customer, user, or beneficiary of this service, you and the company, which has its registered office at Ofankor Barrier near the police station Accra, Ghana, have a legal contract known as the Terms and Conditions.

The company's role as intermediary is limited to helping clients obtain travel-related information, assess the availability of travel-related goods and services, make valid reservations or engage in other commercial dealings with travel providers, and facilitate travel needs. You understand that the company just acts as an intermediary to help you receive services. Since RalocTravels is not your last-mile service provider, Raloc Travels will not be held accountable, You must use or hire from the content on the site if there is a lack or insufficiency of services offered by any individual or organization, such as an airline, hotel, activity provider, or similar agency.

**Utilizing the Website**

In exchange for using this website, you promise that:

* You have the legal right to enter into these Terms of Use and establish a legally enforceable obligation.
* You will adhere to the Terms of Use when using this website. You will only use it to make valid reservations for yourself or for someone else you are legally permitted to act on behalf of. You will notify these other people of the Terms of Use that apply to the reservations you have made on their behalf, along with any applicable rules and restrictions.
* You will give your full and correct name (as seen on your passport, birth certificate, or other official identification), address, phone number, and email address. You will bear full responsibility for the information you supply, and the company will not be held accountable for any errors or mistakes in such information.
* All of the information you provide on this website is genuine, accurate, up-to-date, and comprehensive.
* You shall protect and monitor your login credentials, including your login ID and password, if you have an online account with this website. Any misuse or unauthorized use of your account by you or any other individual will be entirely your responsibility.
* At any time, without prior warning, and for any reason, including but not limited to a violation of these Terms of Use, Raloc Travels maintains the right, in its sole discretion, to refuse access to this Website and the services we provide.

**THE SITE'S COMMUNICATION POLICY**

When you make a purchase on the Site, the Company will send you an email with the transaction's status. The email will be sent to the address you have provided, and Raloc Travels is not liable for whether or not you receive it in your inbox. You will need to exercise appropriate caution and care. To ensure that we can properly communicate with you, it is your responsibility to submit your name (as it appears on your passport) and email address.

The client understands that the short messaging service (SMS) offered by the business is an extra service for their convenience. The current legislation does not require that customers receive SMS service alerts. Raloc Travels is not responsible if, for any reason, you do not receive any SMS.

Information about flight schedule changes, cancellations, airline/hotel status, etc., is not Raloc Travels responsibility if you did not assign us those service (s).

Any complaints about the service must be made in accordance with the grievance procedure outlined here.

**The Website and Its Content**

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You are granted a limited, non-exclusive, and non-transferable license by Raloc Travels to access, view, use, and conduct business on this website. You promise not to interfere in any way with this site's functionality or attempt to do so. Only registered members may have access to specific sections of the website. You might be asked to respond to certain questions and provide specific information in order to register as a member. Responses to these inquiries and specifics are required. You guarantee and indicate that all of the information you give us about other people and yourself is true and correct.

You are aware that we do not in any way operate, control, or endorse any information, products, or services on the Internet, with the exception of those that are expressly identified as being provided by the Company. Additionally, you are aware that the Company cannot and does not promise or warrant that files made accessible for download on the Site will be devoid of harmful code, such as viruses or worms. You are in charge of putting procedures in place that meet your specific needs and making sure that data entry and output are accurate.

Any other content or services posted on this website, including the features and specifications of products described or depicted on the website, may be added, changed, discontinued, removed, or suspended by Raloc Travels at any time, without prior notice, and without liability.